Docket No. 340512-900306

Serial No. 10/533,577
Filed: December 9, 2005
Title: SERVICE IMPLEMENTATION
First Named
Inventor: Noel William Lovisa
Group Art Unit: 2451
Examiner: Matthew S. Lindsey
Confirmation No. 4467

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents Mail Stop Amendment P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Dear Sir:

In response to the OFFICE ACTION dated August 18, 2008, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.